

MANOHAR HIRALAL VISAVE

IT Support / System & Network Engineer

 09371535296 |  Manohar.visave@gmail.com |  India

PROFESSIONAL SUMMARY

Experienced IT Support and System & Network professional with strong hands-on expertise in Windows operating systems, hardware & networking, troubleshooting, and end-user support. Microsoft Certified Professional with a proven ability to resolve technical issues efficiently, support business operations, and ensure smooth IT infrastructure performance.

KEY SKILLS

- IT Support & Desktop Troubleshooting
- Windows XP / 7 / 10 / Server 2003
- Hardware & Peripheral Support
- Networking (LAN, TCP/IP, DHCP, DNS)
- Printer Installation & Troubleshooting
- Remote Support (VNC, NetMeeting)
- Antivirus Installation & Virus Removal
- Customer Service & User Communication

PROFESSIONAL EXPERIENCE

IT Assistant – Ashoka Buildcon Limited

- Installed, configured, and troubleshooted Windows operating systems and application software.
- Provided on-site and remote technical support to end users.
- Diagnosed and resolved hardware, software, and network-related issues.
- Installed and maintained printers, scanners, and peripherals.
- Configured LAN, TCP/IP, DHCP, and basic DNS troubleshooting.
- Performed antivirus installation and virus/malware removal.
- Ensured smooth day-to-day IT operations and user satisfaction.

CERTIFICATIONS

- Microsoft Certified Professional (MCP)

MCP ID: 6795665

TECHNICAL TRAINING

- CCHN – Certificate Course in Hardware & Networking (Y.C.M.O.U.) – Grade A
- CCNA – Cisco Certified Network Associate (Knowledge Level)
- MCSE – Microsoft Certified Systems Engineer (Knowledge Level)
- Institutes: ICIT Computer Institute, IIHT Surat

EDUCATION

- SYBA – S.S.V.P.S Arts & Commerce College, Dondaicha
- HSC – Electronic Technology, Rawal Daulatshihji Multipurpose Jr. College
- SSC – R.D.M.P High School, Dondaicha

LANGUAGES

Hindi (Fluent), Marathi (Fluent), English (Working Proficiency)

PERSONAL DETAILS

Date of Birth: 04 March 1975

Marital Status: Married

Nationality: Indian

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge.